

To Whom It May Concern:

I am writing this letter to recommend Mr. Ed Bales to anyone who might need his services. After serving my sentence in the Federal system, I was transferred to a halfway house In Cleveland, Ohio. The halfway house was a nightmare. It was filthy and disgusting. Their claims of being a "reentry program" were not true at all. After completing all my requirements to be eligible to go on home confinement, I was told they would get to my paperwork when they had time. Time after time I was lied to and giving false information. Even though I had done everything they had required of me and had no incident reports in both Federal Prison and in the halfway house, they refused to complete my paperwork to allow me to go home. My husband and I then enlisted the help of Mr. Bales. After the first conversation with Mr. Bales, I finally felt relief that there was an advocate for my situation. He made the phone calls to the BOP and discovered that the halfway house was holding up my paperwork. He requested answers from the halfway house but they were unwilling to answer him. He then contacted the BOP and made them aware of my situation. He made many follow up calls, emails, and faxes and stayed on top of the situation. He kept my husband and I informed of the progress. I was released 4 days later. It was such a relief to finally be going home to my family. I am confident that had Mr. Bales not intervened, I would have not been released. My only regret is that we had not contacted him sooner. If you find yourself or a family member in need of his services, please take this recommendation into consideration.

Sincerely,

Bridget